



37770

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

John C. Mears et al.

Serial No.: 09/400,320

Filed: September 21, 1999

For: A CONTACT CENTER SYSTEM CAPABLE OF
HANDLING MULTIPLE MEDIA TYPES OF
CONTACTS AND METHOD FOR USING
THE SAME

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: Group Art Unit: 2742
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: Examiner: B. Tieu
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: Notice of Allowance
: Mailed March 17, 2006
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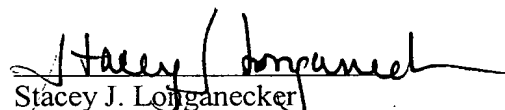
SUBMISSION OF FORMAL DRAWINGS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants submit herewith 69 sheets of formal drawings for the subject application, which includes Figs. 1-104. Entry and approval of the formal drawings are respectfully requested.

Respectfully submitted,


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Attorney of Record
Reg. No. 33,952

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Dated: June 19, 2006